



Deere & Company
Service Processing Center WOB 3SW
One John Deere Place
Moline, IL 61265
USA



*****AUTO**MIXED AADC 612***1***334

DLA TROOP SUPPORT
700 ROBBINS ST
CONSTRUCTION & EQUIPMENT
PHILADELPHIA, PA 19111-5008

1M04X2XDERM191387

24MX329

March 2024

Dear John Deere Customer:

Product quality and customer satisfaction are priorities for John Deere. Therefore, we would like to make you aware of a potential supplier quality issue with your machine.

The engine crankcase cover gaskets on some Gators may not meet specifications. For TX 4X2, TS 4X2, TH6X4 Gas, and TX Turf Gators™, this could result in oil leaking. For HPX615E Gators, it may result in coolant leaking. Either of these situations could lead to early engine failure.

This issue is currently being evaluated, and once the appropriate fix has been determined, a Product Improvement Program will be developed and released. If you must use your product before it is repaired, be aware of this issue and check the engine frequently. Look for any oil or coolant leaks and monitor the fluid levels. If you notice any leaks or the fluid levels are low, stop using the machine immediately and contact your John Deere dealer.

Once all parts necessary to complete this Product Improvement Program are available, the details will be released to your authorized John Deere dealer, and you will be notified. Your product will then be repaired at no cost to you.

Please contact your local authorized John Deere dealer for additional information. Also contact the dealer if you are aware of an incident involving your product, your address has changed, or you no longer own the product indicated above. You can access our Dealer Locator tool at www.JohnDeere.com.

We appreciate your cooperation in our efforts to ensure the desired use of your John Deere product. Please insert this letter into your Operator's Manual and communicate its contents to all operators.

John Deere thanks you for your business, and sincerely apologizes for any inconvenience this issue may cause.

Kind regards,

Chris Davison
Director, Product Support
Deere & Company